

Medical Emergency Policy

In case of a medical emergency on the Golf Course -

1. CALL 000 immediately
2. Then notify the clubhouse on 07 5594 4400

For emergencies in the clubhouse, please immediately advise any staff member as well as calling 000.

ELGC's AED (defibrillator) is located in the Proshop and will be brought out to any medical emergency that it is thought to be required. Our first response team have been trained in CPR and the use of this machine.

If the player is unconscious and breathing, they should be put in the recovery position and made comfortable. Please familiarise yourself with this fundamental manoeuvre which involves lying the patient on their side and extending the chin to give a clear airway.

If the player is unconscious and not breathing CPR (Cardiopulmonary Resuscitation) should be performed.

For Emergency Vehicle access, gates are marked on the attached Golf Course Map.

ELGC staff will meet emergency vehicles at the designated point closest to the medical emergency location.

There are four Emergency Entry Points:

- Maintenance Shed – Alabaster Drive
- Main Entry – Alabaster Drive
- Driving Range Entry – Birmingham Road
- 12th Green – Birmingham Road

All entrances if locked can be opened by the ELGC Master Key held by Duty Manager, Operations Managers & Executive General Manager

